

# DEARNE AREA COUNCIL Performance Report

**April- July 2017**



# INTRODUCTION

## Dearne Area Council Priorities



Table 1 below shows the Providers that have been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Dearne Area Council.

Service	Provider	Contract Value/length	Contract end date
Environmental enforcement	Kingdom security	£31,000 per annum	Funded until April 2018
Private Sector Housing Enforcement	BMBC	£38,061 per annum	Funded until March 2018
Environmental, volunteering and education service	Twiggs	£75,000 per annum	Funded until March 2018, with the option to extend a further year

# PART A - OVERVIEW OF PERFORMANCE

The Dearne Area Council commissions also contribute to the Councils overall priorities of thriving vibrant economy, stronger resilient communities and citizens achieving their potential. The achievement of the outcomes which includes the figures from the Dearne Development fund are listed in table's below:

\*the targets below also include the statistics from the Dearne Development Fund

## Thriving and Vibrant Economy

Outcome Indicators	Yr Target	Quarter	Cumulative
No. of FTE jobs created and recruited to	3	-	3
No. of PT/sessional jobs created and recruited to	9	-	9
No. of apprentice and placement created and recruited to	7	-	7
No. of group/service match funded	6	-	6
Local spend (average across all contracts)	90%	90%	

## Stronger resilient communities

Outcome Indicators	Yr Target	Quarter	Cumulative
No. of people engaged in volunteering	770	158	
No. of new volunteers	50	14	
No of community groups supported (Twiggs)	60	31	
No. of volunteer opportunities through commissions	284	75	
No. of local business involvement	25	5	

## Citizens achieving their potential

Outcome Indicators	Yr Target	Quarter	Cumulative
No. residents achieving qualification	60	20	
No. education in schools	8	2	
No. of residents receiving benefit/debt advice services	600	88	
No. of young people pre mental health service	40	15	

# PART B - SUMMARY PERFORMANCE MANAGEMENT

## REPORT FOR EACH SERVICE

The below commissioned services, projects and groups paid for from Dearne Area Councils finances are based on the Dearne area priorities but also contribute towards meeting Communities Public Health Outcomes and to Barnsley Council's 2020 vision of :

- Create more and better jobs and good business growth
- Increase skills to get more people working
- Create more and better housing
- Every child attends school and is successful in learning and work
- Reducing demand through improving access to early help
- Children are safe from harm
- People are healthier, happier, independent and active

At present, two contracts and one Service Level Agreement (SLA) with BMBC have formally completed their contract monitoring/contract management reporting. The following tables therefore reflect the overview of performance of **three contracts**.

### (1)KINGDOM

Kingdom environmental enforcement service quarter 4 report submitted on 7 <sup>th</sup> July 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	
Young people		

## Environment: Enforcement- Kingdom

Performance Indicator	Yr Target	Q1	Cumulative
Patrol Hours completed	1476	435	
No of litter and dog fouling operations	8	2	
No of litter and dog fouling FPNs issued	-	34	
No of parking PCNs issued	-	100	
Income this quarter		975	
Local spend	85%	95%	

During this quarter 34 fixed penalty notices (FPN's) have been issued in the area. 27 of these have been for littering offences and 7 for dog fouling offences. The officers have also issued 100 PCN's in the area. Dog fouling operations have been conducted on Lowfield Lane. The team have also partnered up with Dearne groups in order to provide litter picks for the five juveniles that had committed a littering offences.

The Officers concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street, from the community at large. The service has also been met with an increase in specific witness information regarding offenders. The service offers on the first instance, an FPN armed with a statement from the witness and allow the individual to discharge their liability rather than have us compile a file for prosecution at court. Plans are underway for the next restorative justice litter pick in the Dearne

	Littering	Dog Fouling	Parking	Total
Quarter 1	27	7	100	134

Prosecutions continue for Littering and Dog Fouling. To date offenders have paid prior to attending, pleaded guilty prior to court or have been found guilty at court. There has been a 99% success rate for those that take it to court. The FPN income from Kingdom to the Dearne Area Council for quarter one is £975.00.

### Case study 1

A little known area of Goldthorpe/Barnborough which is on the border of both has been receiving a lot of complaints from residents and users of the footpaths. Formal complaints as well as information direct to the enforcements officers have been received as they patrol the area. Officers have concentrated a little more time to this area now they are aware of the issues. This has resulted in two dog fouling FPN's issued to offenders. The time spent

there has received good support and praise from those who use and have to avoid the mess. There is an obvious change in the behaviour of those who wish to spoil what is a lovely walk. Patrol times continue to be varied to cover early evening and early morning.

## **Case study 2**

Numerous complaints on the street whilst patrolling and through 'Triage' have been received regarding Dog Fouling in and around Furlong Road leading to and around Bolton Brick Ponds which is used by all sorts of members of the community for leisure and sport. Officers have made this a project / case study and regularly dip into whilst on daily patrols. During quarter one, three dog fouling tickets have been issued in the area. The area has clearly improved as a result of the 'education through FPN' and also regular patrols. Feedback from the area has also been very positive regarding the high profile patrols.

## **Previous year's figures**

	Littering	Dog Fouling	Parking	Total
Year 1 Aug 2014 -Mar 2015	248	16	47	311
Year 2 Apr 2015- Mar 2016	326	51	95	472
Year 3 Apr 2016- Mar 2017	238	24	84	346

## **\*Kingdom contribution to Public Health Outcomes**

<b>Improving the wider determinants of health</b>	
<b>Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.</b>	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons

## (2)PRIVATE SECTOR HOUSING

Private sector housing service quarter 4 report submitted on 10 <sup>th</sup> April 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

## Environment: Housing Enforcement -BMBC

Performance Indicator	Yr Target	Q1	Cumulative
Request for service	600	239	
Vulnerable households identified	40	27	
Property inspections	48	49	
People sign posted to other services	32	27	
Households supported with waste/recycling	80	77	
Community clean ups	4	0	
Campaigns	4	1	
Local spend	90%	90%	

During the months April to June 2017, **239** complaints, queries and requests for service, advice and referrals were received. These include advice etc. given to other agencies including South Yorkshire Police. Some of these were dealt on an informal basis, either speaking to the tenant/occupier or just sending out a general advice letter, others went to more formal action. All cases closed within quarter three are recorded as having a successful outcome. People were signposted on to services such as social services, for benefit, debt and homelessness advice.

### Housing Dis-repair

The officer inspected **49** housing issues within quarter one. These ranged from problems with heating, rat infestation, a fire hazard issue, damp and mould and premises open to access. All of these properties were visited and **27** of these were occupied. Some of these

reports had come via support workers, health visitors etc. who were supporting and helping the families. Landlords/Letting Agents were contacted in relation to each one of these requests, without the need for formal notices to be served.

### **Waste on Premises**

The officer received and dealt with 77 Waste on Premises within quarter one. The occupiers/tenants were spoken to or an informal waste letter was sent asking them to remove the waste within 14 days. Of these 62 complied 1 had a CPN Written Warning served and was subsequently complied with. 15 of these came in the last week in June. Informal letters were sent to 14 of them, one was issued straight away with a CPN Written Warning. These occupiers will be revisited during quarter two.

### **Dog fouling in gardens**

The officer also received and dealt with 7 dog fouling in gardens in Quarter one. Occupiers/tenants were spoken to or an informal letter was sent asking them to remove the dog faeces. In one case the tenant had already had an Abatement Notice on them from a previous issue regarding dog faeces in garden. This related to the fact that the Notice posed an ongoing duty on the tenant to prevent any further nuisance. I spoke to the complainant the day after and they informed me that the tenants had moved out and that the RSPCA had been to the property to take a cat away. I contacted the Letting Agency who confirmed that tenant had moved out and that they would remove the faeces and other items left by the tenants.

### **Bins**

28 contaminated bins were found during routine proactive visits within Quarter one. 28 referrals made to Waste Management requesting them to be removed.

### **Fly tipping**

In total 47 fly tipping cases were found during routine proactive visits within Quarter one. Where items of waste have been fly tipped and no evidence has been found, emails were sent to Neighbourhood Services along with photographic evidence requesting the waste to be removed. During Quarter one, 47 referrals were made to Neighbourhood Services.

### **Prosecution**

The service dealt with a successful prosecution following an investigation of household waste which had been fly tipped on Chapel Lane, Thurnscoe around 2<sup>nd</sup> February, 2017. The person was prosecuted under Duty of Care. The person pleaded guilty under Section 34. He was fined £200 and was ordered to pay £190 costs and £61.15 compensation to the Council for clear up costs, the total cost was £451.15.



**In order to keep momentum and to ensure there is no further flytipping 30 informal fly tipping letters were hand delivered to residents on Railway View Goldthorpe. This was done in conjunction with the Railway Embankment Group.**

**Highlights of the previous years**

Since the 1<sup>st</sup> April 2015 up until 31<sup>st</sup> March 2017 Officers employed through the Dearne Area Council have dealt with 1,643 initial requests for service which were received from a variety of sources.

**Housing enquiries- 223** , 190 Housing Disrepair ranged from faulty electrics, damp and mould etc. 33 of those properties were empty and had open access. The landlords were contacted and the properties made secure.

111 people were signposted to relevant agencies including Victim and Witness Support Officer, Salvation Army, Social Services and the Fire Service.

**Waste in Gardens – 543** Occupiers were spoken to or a general letter sent regarding waste on their premises. 432 complied with these with only 111 cases going to a Written Warning. Of these 61 resulted in a Community Protection Notice being served against them. Only two out of these resulted in prosecution.

During the course of these two years, waste and recycling bins were provided free of charge for residents/tenants within the Goldthorpe, Highgate and Bolton on Dearne areas.

267 fly tipping cases were found by the Officers on council land, and it was reported to Neighbourhood Services for removal. A number of successful prosecutions took place within the Dearne Area with one perpetrator being fitted with a tag.

**\*Housing contribution to Public Health Outcomes**

<b>Improving the wider determinants of health</b>	
<b>Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.</b>	
1.01	Children in low income families
1.15	Statutory homelessness
1.17	Fuel poverty
<b>Health improvement</b>	
<b>Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities</b>	
2.08	Emotional wellbeing of looked after children

### (3) TWIGGS

Twiggs environmental service quarter 4 report submitted on 10 <sup>th</sup> July 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
Skills and learning for work		
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	
Young People		

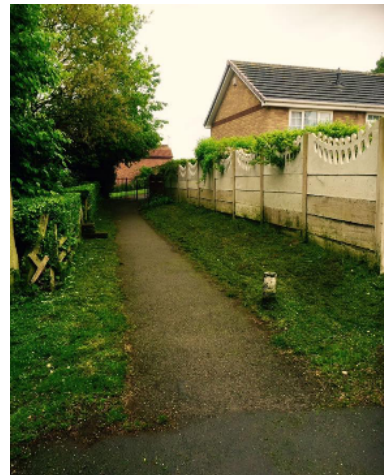
## Environment: Clean and Tidy -Twiggs

Performance Indicator	Yr Target	Q1	Cumulative
Twiggs social action events	10	21	
Community groups supported	60	31	
Areas adopted by residents	8	0	
Volunteers recruited to Twiggs events	48	107	
Areas of blight targeted	1200	300	
Local business engagement	25	5	
Restorative justice sessions	4	4	
Local spend	90%	90%	

During quarter one the service has recruited two work experiences and a business admin apprentice. The service have initiated 21 social action events and supported 31 groups in the Dearne. Twiggs have also worked with 87 new volunteers and 20 that they have worked with previously, this amassed 240.50 volunteer hours.

Twiggs have also worked along side businesses in St Andrews Square and the sandwich shop on Straight Lane. The team have also worked with Remedi and Kingdom this quarter with the aim of providing restorative justice for young people that have been caught littering in the area.

The service have provided educational sessions for Carrfield, Heathergarth, Robert Ogden, Deane ALC and Dearne Valley College. They continue to support groups that have events coming up and also the railway embankment initiative.



### **Previous Environmental Contract**

The new environment, education and volunteer service has been operational since April 2017. However prior to that The Dearne Area Council commissioned an environmental service delivered by Twiggs which had been operational since September 2015. Throughout this time they have provided work experience placements to 14 young people. They have recruited 178 volunteers amassing a total of 446 volunteer hours. They have also supported 276 local groups in environmental activities and educated 222 young people about the impact of littering. Up until March 2017 the service worked with 69 businesses and targeted 875 areas. Finally the service disposed of 1405.75 bags of waste.

**\*TWIGGS contribution to Public Health Outcomes**

<b>Improving the wider determinants of health</b>	
<b>Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.</b>	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons
<b>Health Improvement</b>	
<b>Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities</b>	
2.13	Proportion of physically active and inactive adults
2.23	Self-reported well being

## PART C- Dearne Development Fund

The Dearne Area Council committed 80K in the last financial year to the Development Fund and have spent £68,172.50 on the 11 projects below. The currently have £11,827.50 carried over into the 2017/18 financial year. Further at the Area Council on the 15<sup>th</sup> of May, 2017 members agreed to allocate a further £70,000 to spend on Dearne projects, bringing the total to £81,827.50.

**\*Monitoring information for some of these projects is not yet available**

SERVICE	PRIORITY	PROJECT TITLE	COST	START	END
CAB	Improving Health	Dearne area financial inclusion outreach project	£9,974	Oct 2016	Oct 2017
Dial Drop in	Improving Health improving the economy	Dearne drop in advice	£6,175	Jan 2017	Dec 2017
Goldthorpe Development Group	Young people	Bounce into summer	£2,000	Aug 2017	Aug 2017
Alzheimer's	Improving health	Carers information support programme	£1,022	Oct 2017	Dec 2017
Goldthorpe Development Group	Improving health	In your prime get together	£4,000	Dec 2016	Dec 2017
Allotment	Improving health, skills and learning for work, young people	Sessional worker	£8,000	Jan 2017	Nov 2017
Goldthorpe town centre group	Improving the economy	Open for business	£5,524	Nov 2016	Oct 2017
Reds in the community	Young people	Kicks programme	£5,752	Jan 2017	July 2017
Dearne Electronic community village	Skills and learning for work	Employability project	£14,800	Jan 2017	Oct 2017
TADS	Young people improving health	Therapies for young people	£8,425.50	April 2017	March 2018
Hickelton bowling club	Young people improving health	Wheel chair access	£2,500	April 2017	July 2017

## **DIAL April 2017- June 2017**

During the last quarter the project delivered twelve sessions at Goldthorpe Library to 55 residents. The projected benefit income for residents for this period = £105,748 (31 residents)

The project is currently included in our Staff Wellbeing Assessment Framework and during the next quarter the Advice Team Leader will be undertaking an assessment to identify the stress triggers and points relating to the project and make recommendations to mitigate these. This is due to the high demand on the service and our commitment to being a Mindful Employer. This project will run until December 2017.

### **Case study before DIAL intervention**

*Mrs D is a 60 year old lady who came to Goldthorpe outreach. Her 59 year old husband had passed away the year before and Dianne was getting Bereavement Allowance. Unfortunately this only gets paid for 1 year and it was due to run out. Dianne and her husband had never claimed benefits before as he was self-employed for most of his life. She was very anxious and worried as she did not know what to do when this income stopped. She did have a small pension that she inherited from her husband and a small pension of her own. These only totalled £40 a week and she wasn't aware that she thought this was the only income she would get. She had already made a claim for Housing Benefit and Council Tax support and was awaiting the outcome.*

*A few weeks later Mrs D came to outreach again. Her Housing Benefit had been awarded but she had to pay a top-up of £70 a week as she was living in a property that had more bedrooms than she needed. She was quite distressed as she thought she would have to move out of the property, as she couldn't afford the top-up, but she needed to stay in the area as she was getting help and support from her 2 brothers, who live in the same village. She was happy to learn that she could ask the local authority to get help with the top-up from Discretionary Housing Payment.*

### **Advice provided by DIAL**

*Mrs D was advised to make a claim for Employment Support Allowance. She was told how to claim, what she needed to do and advised that she would get a reduced amount due to having some income already. The adviser also discussed her health issues. She stated that she was struggling to cope with life without her husband as she has mental health issues and had always relied on his support to cope with daily life. Since he passed away her mental health issues had got worse and she was seeing a councillor. She was advised to ring and make a claim for Personal Independence Payment. The adviser also helped her to fill in a Discretionary Housing Payment form for help with the top-up on her rent.*

### **After DIAL Barnsley**

*Mrs D was awarded £62 a week for ESA and £55-10 for PIP (Standard Daily living component). She was later awarded an extra £61.85 ESA for the Severe Disability Premium as she lives on her own and no-one claims Carers Allowance for looking after her. She was also awarded £70 a week Discretionary Housing Payments but this stopped when her income increased as she was awarded PIP and ESA.*

*She says that this income makes it easier to pay her bills and she is now much less worried about her finances. She is still scared when she receives a 'brown envelope' in the post but she can cope with this now as she knows she can come to DIAL again to have things explained and to get help to fill her forms in etc. She feels much more confident in her own abilities now and has noticed she isn't ringing her brothers up as much and not relying on them like she was before. She has been placed in the Work Related Group on ESA and, although she is anxious about taking steps to return to work, she is hopeful that she will be able to cope with the work provider interview as she will now be able to explain how her illness affects her daily life and what steps she will need to take to get help looking for future employment.*

### **Citizen's advice**

This project is delivered from two rooms at Goldthorpe Library by two qualified advisers – one generalist and one debt specialist. The service continues to be very well used by the residents of Dearne North and Dearne South, with a total of 33 client contacts between April and June 2017 (quarter one) this brings the total number of client contacts up to 140 since the service began.

Clients have accessed the service for support with a variety of different issues including debt, benefits, housing and employment. The most common issues that clients came to the outreach to seek help with are debt and benefits. Further analysis of the advice and information codes (AIC) from our PETRA case recording system shows that the clients that attended in quarter one were assisted with a total of 134 different enquiry issues.

Based on the AIC code information, the most common issues that clients came to the outreach to seek help with were: Debts (64%), Benefits (21%), and Housing (6%). The most common debt issues related to Council Tax and Rent Arrears.

In quarter one the debt adviser provided specialist debt support to 7 clients, with an additional 3 handled by the generalist, resulting in a total of £20,312 debt managed. Across the lifetime of the project this brings the amount of debt managed to £133,773. As a result, these clients are experiencing improved financial outcomes as their debt repayments are negotiated to manageable levels leading to greater disposable income.

This quarter the generalist adviser gave advice resulting in an estimated £3,801 of additional benefits available for the client to claim.

Overall, outcomes this quarter were lower than previous reporting periods due to the debt adviser being on long term sick for six weeks. Where possible the generalist adviser supported clients with their debt needs before referring onto specialist debt support within the bureau.

**\*DIAL and CAB contribution to Public Health Outcomes**

<b>Improving the wider determinants of health</b>	
<b>Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.</b>	
1.09	Sickness absence rate
1.15	Statutory homelessness
<b>Health improvement</b>	
<b>Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities</b>	
2.23	Self-reported well being
<b>Healthcare public health and preventing premature mortality</b>	
<b>Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities</b>	
4.13	Health related quality of life for older people

**Goldthorpe Development Group**

The Dearne Development fund panel continued the funding for twelve events during 2017 with a view to it becoming sustainable. The panel allocated less finances than they have previously given the group and talked to them about how they may generate income in order to pay for future events. This project will run until December 2017.

	January	Feb	March	April	May	June	July
People attending event	79	78	99	73	89	83	79
Providers attending events	1	3	1	1	1	1	2
Volunteers	8	10	9	11	10	10	9
New volunteers	0	0	1	0	0	0	1
Referrals on to other services	0	0	0	0	0	0	0
Case studies	0	0	0	1	0	1	1

Over the last quarter 245 people have attended the events. They had on average ten volunteers help out at each event. Providers have attended from Healthwatch and the safeguarding team during safeguarding awareness week.

**\*Goldthorpe development groups contribution to Public Health Outcomes.**

<b>Improving the wider determinants of health</b>	
<b>Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.</b>	
1.18	Social isolation
<b>Health protection</b>	
<b>Objective 3: The populations health is protected from major incidents and other threats, whilst reducing health inequalities</b>	
3.03	Population vaccination coverage
<b>Healthcare public health and preventing premature mortality</b>	



**Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities**

4.13 Health related quality of life for older people

**Case Study**

*Nina who is a pensioner herself come to the group and thanked us, not for herself but for her mum. Her mum has been widowed for 30 years; she lives on her own and very rarely leaves her home. Nina, who attends the Goldthorpe Development Groups get together regularly, has been trying to persuade her mum to attend. This month she succeeded and her mum attended. She could not believe how much her mum enjoyed the event. She had not seen her mum look as happy as she did for a long time, she met old friends she had not seen for a long time and held conversations with them. She loved completing the word searches, puzzles and singing along to the artists. She is un steady on her feet due to old age and health reasons so appreciated the taxi that was provided for her, Nina accompanied her mum and was surprised how much she enjoyed the event, Nina liked seeing her mum getting involved with the activities talking to others, she managed to eat some lunch that was provided for her, and seemed to enjoy the whole occasion. She is looking forward to next month's event.*



**Allotment**

Work on growing the vegetables is proceeding well and the sale of vegetables have started, the sales to date is approximately, £180, these sales allow the group to purchase seeds for the year. The Hanging baskets are being prepared for the High Street. The new polytunnel is now in place and being put to good use with hanging baskets and vegetables.

The number of school children visiting each week is very encouraging and they are getting a lot from it. 15 people with learning disabilities attend the allotment each week and this is fantastic for their development. This project will run until November 2017. The community development officer is working alongside the group in order to submit an application to the national lottery.



**\*Allotment groups contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.06	Adults with learning disabilities and in contact with mental health services in stable accommodation
1.16	Utilising outdoor space for exercise and health reasons
1.18	Social isolation
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.11	Diet
2.13	Proportion of physically active and inactive adults
2.23	Self-reported well being
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

**Reds in the community**

This programme as now ended, however there were 105 participants across Dearne North and South. 93 of these were male and 12 were female. The course was run over a period of twelve weeks of which 66 attended all sessions. There were two volunteers working on the project giving a total of 26 volunteer hours.





**REDS** IN THE  
**COMMUNITY**



Premier  
League  
Kicks

### ATTENDANCE AND DELIVERY

Number of participants in contact during report period *Count of all participants attending in report period* **105**

Number of 'starter' participants *Count of participants in contact for first time in 12 week period prior to the end date of report period* **26 24.76%**

Number of currently 'involved' participants *Count of participants in contact in 12 week period prior to end date of report period and in contact prior to that* **66 62.86%**

Number of 'not currently attending' participants *Count of participants NOT in contact in 12 week period prior to end date of report period BUT in contact prior to that* **13 12.38%**

Aggregate attendance at all sessions *Sum of all attendances at sessions in report period* **762**

Aggregate contact hours at all Sessions *Sum of all hours of contact with participants in report period* **1524:00**

Average contact hours (per participant) *Aggregate contact hours at all sessions divided by number of participants* **14:30**

Total number of volunteers registered **2**

Total number of volunteer hours **26:00**

Number of participants not registered **13**

### DEMOGRAPHICS

Gender *Count of number of participants attending in report period grouped by gender*

Female **12 11.43%** Male **93 88.57%**



**\*Reds in the community's, contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.01	Children in low income families
1.16	Utilising outdoor space for exercise and health reasons

**Dearne Electronic Community Village**

**Employability / ICT Project**

The project started again on the 13<sup>th</sup> Feb 2017. Some learners that needed long-term support have been carried over from the previous project. Since February, Rory's enrolled 38 learners. All learners attend a minimum of three hours per week for 25+ weeks. All learners have enrolled onto the OCR ICT (Entry 3) qualification and also the Learn My Way online course (UK Online) and the Life & Living Skills Qualification, again, accredited by OCR. The first batch of 20 portfolios has been sent to OCR for external verification with the others well on their way with the qualification.

The time with learners is dedicated to 1 to 1 support for CV writing, undertaking job search, Universal Job match / and Online Application activities. Rory is also currently working with 2 volunteers one day per week with occasional help from college (Dearne Valley) placements.

All learners are unemployed (Jobseekers Allowance or Universal Credit) and many on ESA. There's still a sharp rise in the number of learners attending with learning difficulties and many who have been taken off ESA onto Jobseekers Allowance (some current learners are fighting appeals). Many of these are long term unemployed with health problems and suffer financial hardship, particularly if awaiting an appeal decision. Many learners are also around 60+ and feel they have nothing to offer the job market. Rory's noticed a rise in learners with mental health issues, usually linked to being out of work and financial worries. These are the most challenging to work with. He is also helping individuals with PIP forms / Redundancy Forms / Council tax / Housing. Basically anything that involves a computer! This project will run until October 2017.

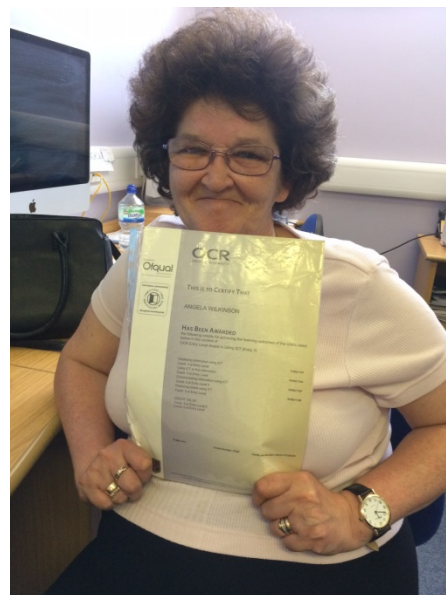
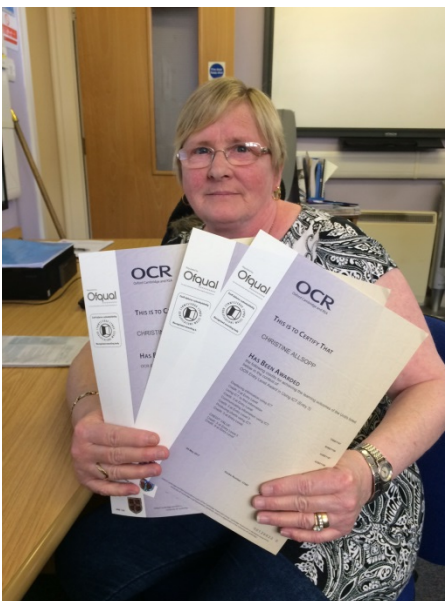
**Case study**

*"Stephen was referred by the DWP, Goldthorpe jobcentre. Stephen had very little in the way of computer skills and was referred to me by Sarah from Goldthorpe jobcentre. Stephen did have a good employment history, having worked as a mechanic and also had experience buying and selling motor cycles. Stephen had a limited knowledge using the Internet, mainly Ebay, but was so stressed after his first visit to the jobcentre, needing a CV for the first time and online UJM for job search, he contacted me immediately. He was incredibly stressed at the thought of having to do 35 hours proven job search per week. He had no knowledge of using a computer, apart from a little online.*

*After the initial assessment and enrolment we worked on a CV. I also referred Stephen to Richard Jones, who would look over our original CV and make some amendments. Richard would also provide extra job search advice and guidance outside my own sessions.*



*After the CV I set up Stephens UJM account, uploaded the CV and created a cover letter. We also registered with various job sites on the Internet. We did sessions in the basic use of these sites. Stephen also enrolled on the computer course and started applying for positions using email. Eventually we moved from 1 to 1 and Stephen attended the Wednesday Morning group. We focused on the ICT and the job search in these sessions. Stephen could soon start applying for positions without help. Thankfully, after almost 60 hrs workshop time with me, Stephen landed a position at Quality Assured valeting, a fulltime position. He also completed all the course requirements and has been awarded the Cert in ICT and Life & Living Skills from OCR. Stephen never missed a session and showed determination from the start. His main obstacle was his own self-esteem, which improved massively when he realised he could learn.”*



**\*DECV contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.08	Employment for those with long term health conditions including adults with learning disabilities

**TADS**

The team have been working in local schools since April 2017. During this quarter they have worked with seven children from the local primary school and eight from the ALC. Each of these children has had 5 1:1 sessions each and has report an increase in their coping skills. They have been assisted to seek help online and each will receive an individual coping pack to assist them with life's difficulties.

**\*TADS contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.03	Pupil absence
1.09	Sickness absence rate
1.18	Social isolation
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being